

Paper Check Conversion Over the Counter (PCC





Operational Support Team
United States Army
Financial Management Command



Action, Condition, Standards



TASK ACTION: Conduct PCC Training Operations.

TASK CONDITION: Given a requirement to conduct PCC operations in a contingency environment, IAW PCC SOP.

TASK STANDARDS: Students should be able to perform the following without error:

- System Administration Tool (SAT)
- 2. Adding New Users
- 3. Point of Sale (POS)
- 4. Daily Check Processing
- 5. Batch Closing
- 6. Batch Manager
- 7. Reporting and Balancing
- 8. Central Image Research Archive (CIRA)
- 9. Personnel Changeover



AGENDA



- Overview
- PCC OTC Usage
- What Items Can Be Processed?
- Processing Flow
- · SAT
- · POS
- Batch Manager
- Reporting and Balancing
- · CIRA
- Personnel Changeover
- Equipment
- Contact Information



<u>Overview</u>



- PCC OTC
 - Converts paper checks into an Automated Clearing House (ACH) debit against check writer's bank account
 - Speeds collection and deposit of funds
 - Automates accounting and reporting
- As of September 2008
 - 2.8 Million checks processed totaling \$5.2 Billion
 - 99% collection rate on all checks.



Overview (Con't)



- Imaging Captures a complete electronic image of the check and allows for the retention of a facsimile, w/o retaining paper
- Verification Verifies that the account upon which the item is written is not closed, or that the check writer does not have a history of writing bad checks
- Conversion Converts paper checks to electronic debits for processing through the Automated Clearing House network. Checks converted to electronic debits are collected much faster
- Representment Resubmits failed items up to 2 times.
 The representments can be timed to occur on specific days of the month (i.e., 1st & 15th)
- Reporting Reporting occurs by CA\$H-LINK Deposit Tickets (SF215s) and Debit Vouchers (SF5515s) to the collection site.



- Person Present (Point-of-sale)
 - Face to face transactions with the customer
 - Customer is given his/her VOIDED check back at the completion of the transaction

Person Not Present

- Where mail-in checks are received at the Agency or Agent
- FST missions
- Customers check has to be destroyed within 14 business days



PCC OTC Can Be Used (Con't)...



Back Office Conversion

The Back Office processing method should be used by Agencies that receive payments in person at the point-of-sale location, then scans the payments at a later time in a controlled, back office environment.





- Personal Checks
- Business Checks
- U.S. Treasury Checks
- Cashier's Checks
- Money Orders
- Credit Card Checks
- As long as the item is drawn on a U.S. bank account, it can be processed through PCC OTC.
- Do not process Savings Bonds!!!



Processing Flow



The following diagram depicts the flow of transactions through the Paper Check Conversion Over the Counter process conducted through the POS:

PCC OTC Processing Flow

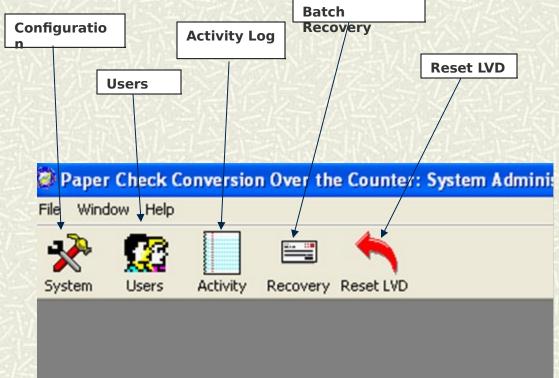




ystem Administration Tool (SAT)



The System Administration Tool or SAT is used by POC's (Point of Contact) to setup configurations for the POS. The PCC OTC POC (Point of Contact) can also use this tool to set up/change/delete users and their permissions, set certain defaults within the POS and other administrative duties. Once setup is complete, this module is typically not used on a daily basis.

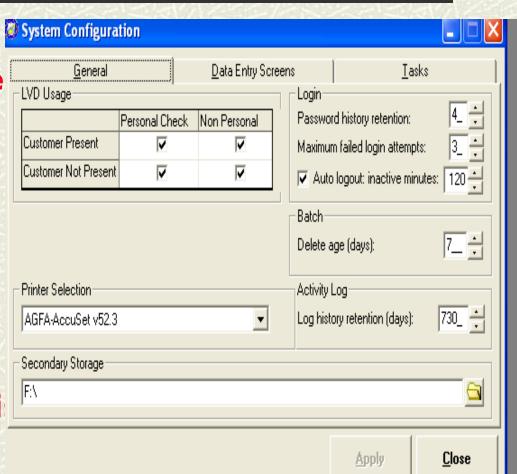




SAT (Con't)



- Must have secondary storage drive identifie
- Should be a drive different from hard drive (i.e. Server)
- POS will use windows default printer if one is not specified

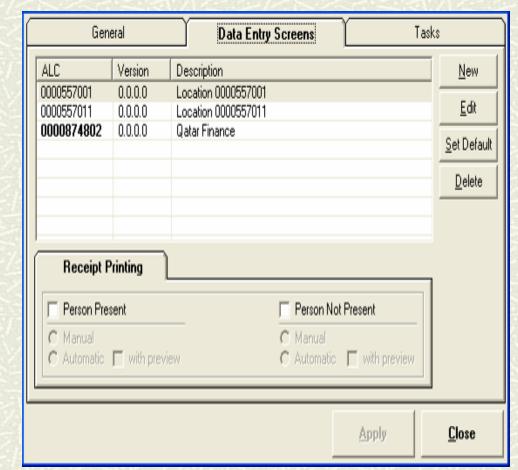




SAT (Con't)



- Ability to have multiple Agency Location Codes (ALC) and change the default ALC
- Receipt Printing Option

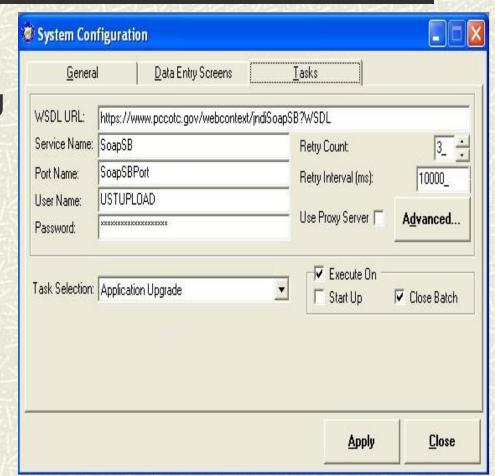




SAT (Con't)



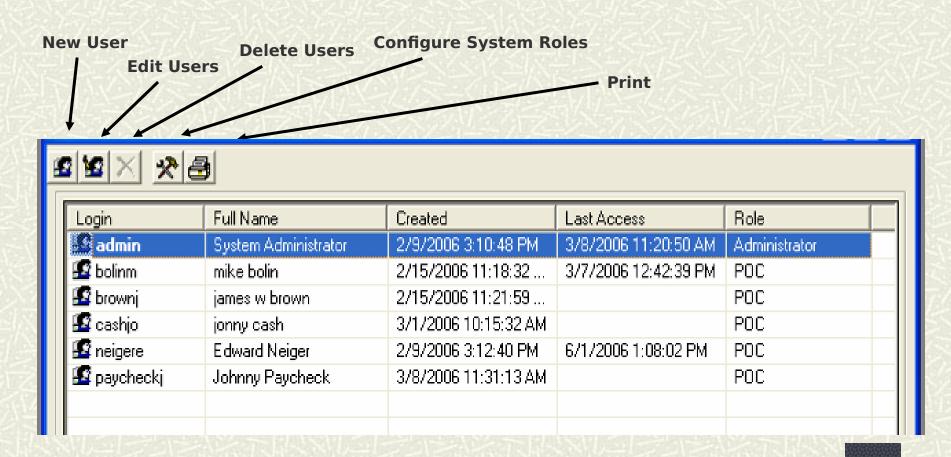
- Ensure WSDL URL is correct IAW SOP
- Production and training WSDL URL's
- LVD is downloaded from this same WSDL URL
- Must be character for character correct
- Ensure Execute ON and Close Batch is selected (This will alert Citibank version)





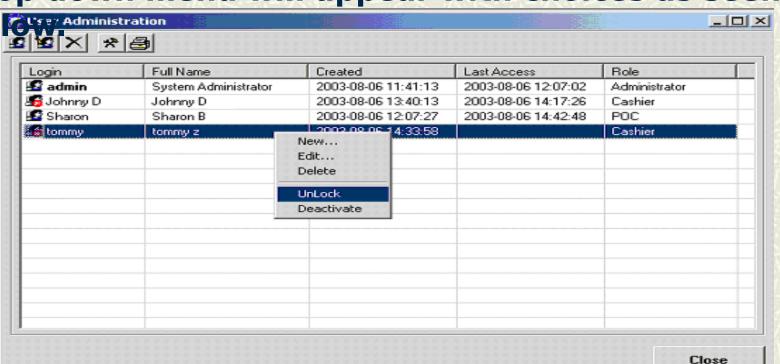
User Administration







To create a new, edit, delete, unlock, or deactivate a user's account, right-click on the user's login. A drop down menu will appear with choices as seen





Adding New User



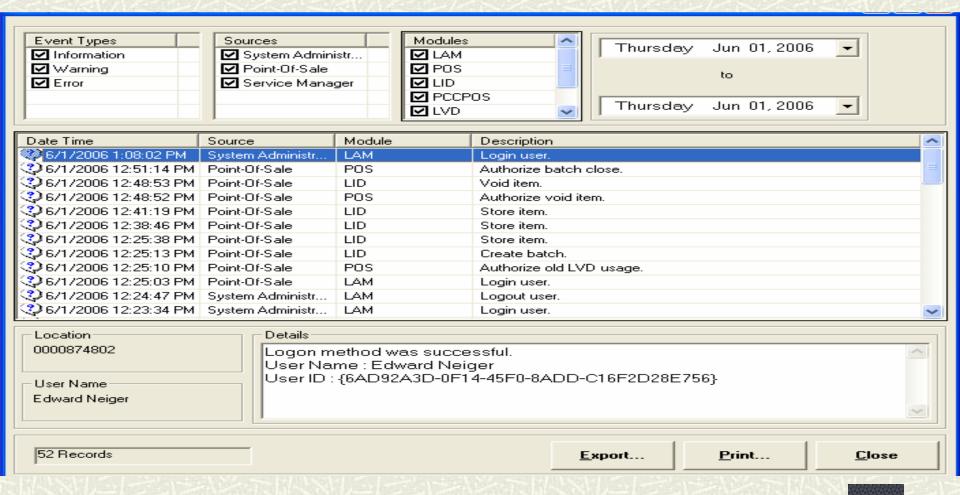
- Login should <u>not</u> include commas or apostrophes
- Three unsuccessful login attempts will result in a locked account
- Each cashier must have their own login
- Password must be a minimum of eight alphanumeric characters

ş	New User Information	x								
	Please enter new user information									
	Login:									
	Full Name:									
	Password:									
	Confirm:									
	Account Status Roles	-1								
	Activated									
	Regular Account Cashier									
	Unlocked Supervisor									
	Create Date:									
	<u>A</u> pply <u>C</u> lose	•								



Activity Log









Recovery: Allows the Disbursing Agent (DA) to recover a batch from the Secondary Storage Drive.

Reset Local Verification Database (LVD): Will erase LVD, then a refresh will need to be obtained.





(POS) Application Setup



A user MUST be setup in the PCC OTC SAT application before they can access the POS

Person: Present Check: Personal Amount: 0.00	Present C Not F
	Scan Item
	<u>V</u> oid
SSN: PCC OTC - Point-Of-Sale Please enter login and password to access Point-Of-Sale. Login: Password: Cancel Change Password	Batch List Batch Close Cancel View Log Print Receip Close



Daily Check Processing



- Press Enter key
 - Scanner light turns amber to green
 - Scan check
 - If a single beep occursthe check scanned correctly
 - If a triple beep occurs cancel check and rescan again





Daily Check Processing



- After check has been scanned, the cursor will be active on the "Check Amount" field
- Only numbers need input, NOT decimals

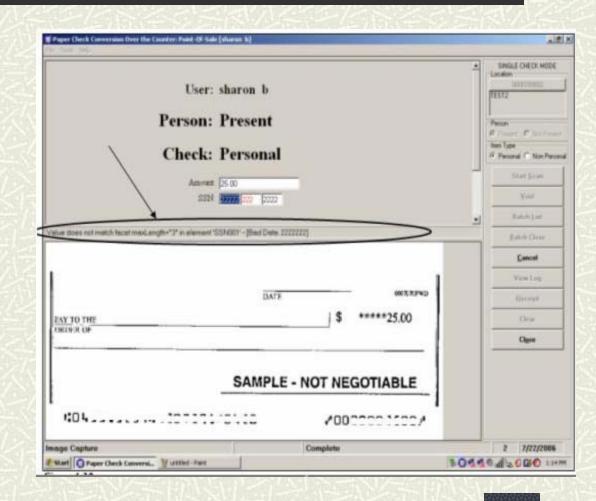
ille Tools Help	
User: Edward Neiger	Location 0000874802 Qatar Finance Person
Person: Present Check: Personal	Personal Non Personal Scan Item
Amount: 100 SSN: SSN:	Yoid Batch List Batch Close
DATE ON0296CUS	View Log Print Receipt
PAY TO THE S ******9.99 Check Standardization SAMPLE - NOT NEGOTIABLE Standardization SAMPLE - NOT NEGOTIABLE 1: 1 2 20 3 7 7 6 01: 00009 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	Close
mage Capture Front Image Complete	0 6/1/2006
	10,1,200



Daily Check Processing



- Select "Enter", following information is displayed:
 - IRN Unique Transaction ID
 - Bank Number
 - CheckNumber
 - AccountNumber





- Customer confirms transaction by pressing the "yes/no" key pad
- Customer cancels transaction by pressing "cancel" on key pad
- No response from customer due to no selection from customer





<u>Daily Check Processing</u> <u>w/DDS Interface</u>



Important: The check must be scanned first on PCC-OTC. The user id scanning the check on PCC must be the user id that is cross reference with the DDS user id intending to exchange the check.

🌃 DDS Rel 1 - [E	exchange Transaction	ns]							_ 8
File Processi	ng Vault Check/EFT	Reports Syst	em Accoun	ting Screen V	Vindow Help				
* % * 0			» »		<u> </u>				
Find by Sp	onsor SSN:	Query	7			Incoming:		0.00	
Last Nam	ue:			V	alidat <u>e</u>	Outgoing:		0.00	
First Nam	ne:					Rounding:		0.00	
P.	ıı:			Receipt R	equested	Remaining:		0.00	
Incoming									
_		NI	NI	NI	Exchs	nge	US Equivalent		
*Curr Cd	*Am	ount Type	Number	Date	F	late	Amount		
		▼						_	
▼		₩						v	
Outgoing									
*Curr Cd		NI	NI	NI	Excha	-	US Equivalent]
-curr cu	*Am	ount Type	Number	Date	I	late	Amount		_
		~							
	1								
Customer In	formation	FCor	ments						=
Check Cas	hing Limit								- -
Term:	Amount:								_
	,								
	Deros:								
		U							



<u>Daily Check Processing</u> <u>w/DDS Interface</u>



- User opens the DDS
 exchange transaction
 screen which will be
 modified to allow selection
 of PCC scanned checks.
 The PCC queue is queried
 and if only one scanned
 check exists for the logged
 on user then the exchange
 screen will automatically
 populate the 'Incoming'
 grid. (Data coming from
 PCC cannot be updated).
- User is required to enter:
 Customer Info: Last and
 First Name
- Outgoing grid: US Currency, Treasury Check, Foreign Currency or SVC

🇖 DDS Rel 1 - [l	Exchange Tr	ansaction	s]						12 + 2122-2	_8
File Processi	ing Vault Cl	heck/EFT	Reports Sys	stem Accour	iting Screen 1	Window Help				
* % * 0) <u> </u> <u> </u>					<u> </u>				
Find by Sp	onsor SSN:		Quer	У			Incoming:		0.00	
Last Nam	ne:				A	alidat <u>e</u>	Outgoing:		0.00	
First Nam	ıe:						Rounding:		0.00	
1	II:				Receipt I	Requested	Remaining:		0.00	
Incoming			NI	NI	NI	Excha		US Equivalent		
*Curr Cd		*Amou	nt Type	Number	NI Date		nge ate	OS Equivarent Amount		
			Ŧ						_	
<u> </u>			_						₹	
Outgoing										
*Curr Cd		*àmo	NI unt Type	NI Number	NI Date	Excha D	nge ate	US Equivalent Amount]
		11110	une rype ▼	I SUBDET	Pace			- Inno date		
			-							
	1			4,	'	<u>'</u>				ı
Customer In			[Co	mments						=
	hing Limit —									- -
Term:	Amount:									-
										-
	Deros:									-

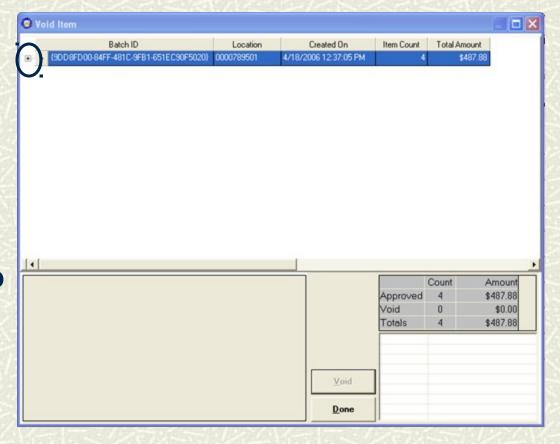


- Cashier stamps check "Void Electronically Processed"
- Cashier returns check to customer





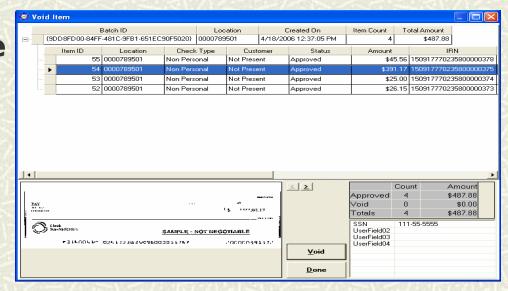
- Click 'Void' button from the main POS screen. A Void item window appears.
- Click the '+' on the left side (circled) to expand the view and see all details of the items within the batch.

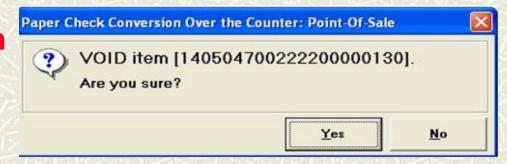


Note: Only transactions that have been completed but HAVE NOT been transmitted can be voided or corrected



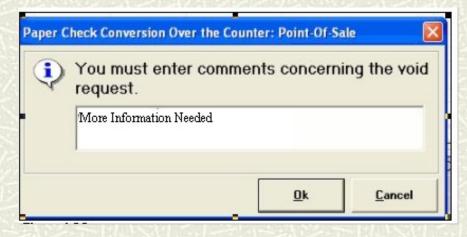
- Click to highlight the item that needs to be voided then click the 'Void' button at the bottom of the window. A confirmation window appears asking, 'Are you sure?'
- If 'Yes' is selected, an authorized user's login and password may be required to approve the void.

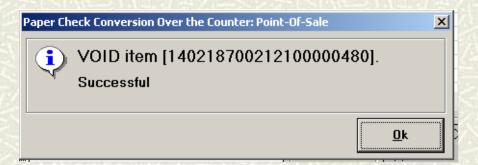






- Key in the void comments and click the 'Ok' button.
- A confirmation window appears stating the 'Void' process was successful.



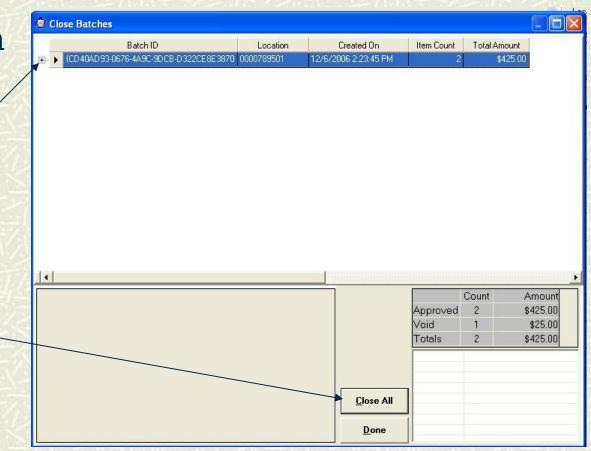




(POS) Close Batch Processing



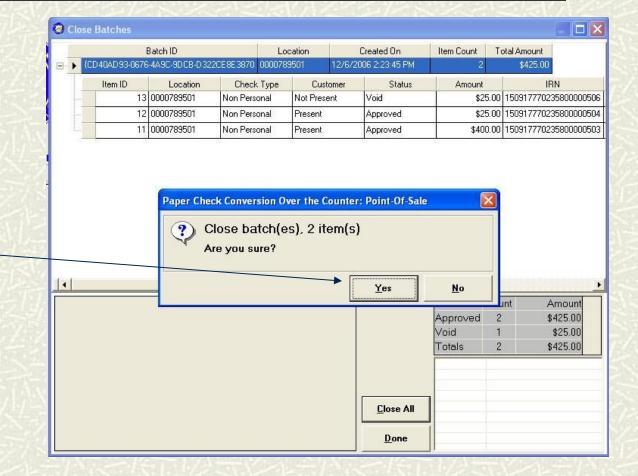
- Click the 'Batch Close' button from the Main POS Window.
- Highlight the appropriate batch and select 'Close All'.







 The PCC OTC POS Close batch screen will appear asking 'Are you sure?' Select 'Yes'.







 The Batch List will appear. **Confirm your Batch list** with your DD Form 2665. Once confirmed select the print icon.

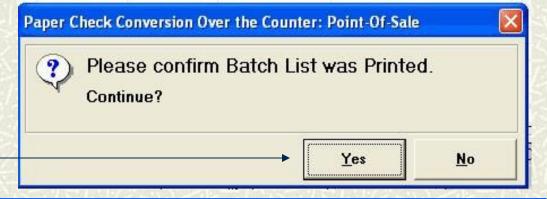


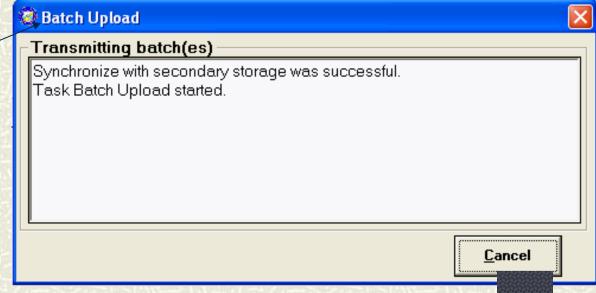




 Select 'Yes' to confirm the printing of the Batch List.

 Batch List will upload at this time.

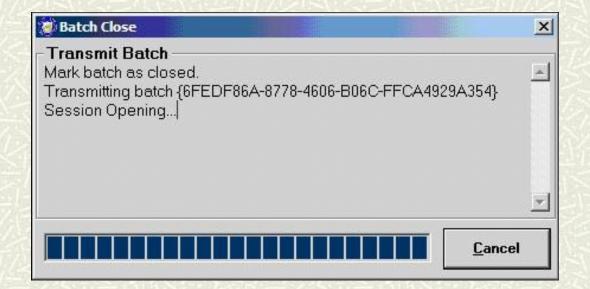








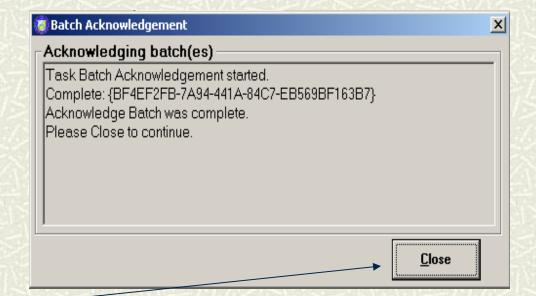
Batch List
 will be
 transmitted.
 Do not select
 cancel.







- Batch
 Acknowledgeme
 nt is initiated.
- Select 'Close' to continue once directed by the screen.





LVD



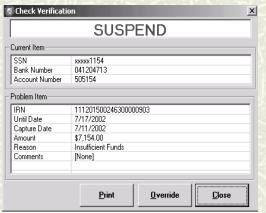
- The LVD is your local bad checklist
 - Transferred to the laptop after successful transmission of a batch
 - Only contains PCC OTC returned checks, not using any commercial database
- Central component of the verification process
- The message provided to the cashier is a warning that the check writer has had prior check cashing offenses against the Army policy



LVD (Con't)



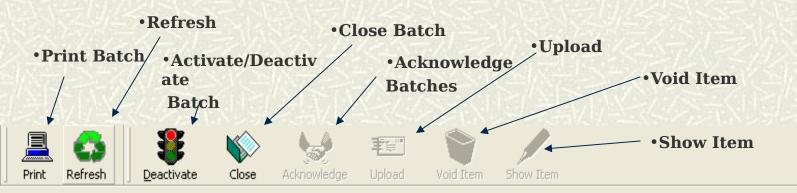
Supervisor can override "Suspended" Item





== ireas	ury-Paper Check Conversion Syste	:111	_
i	You must enter comme override request.	nts concern	ing the
	This is a test of a override		
		<u>O</u> k	<u>C</u> ancel

Batch Manager (DA Use Only)



1	Batch ID	Creator	Created On	Item Count	Total Amount	Status	Status Data
+)	{860F71DC-8644-420B-A703-F6C2A0592E2E}	Edward Neiger	2006-06-01 12:25:13	3	\$355.00	Open	
<u>+</u>	{9935BCD7-F036-4861-A086-3944AE4884BE}	robert porambo	2006-02-14 16:13:33	12	\$5,195.00	Sent	





- Print Allows the user to print the Batch List
- Refresh- Will bring up any new batches/transactions that have been entered.
- Deactivate- Allows a batch to be "Turned Off". No transactions allowed.
- Close- Allows Supervisor to close the cashiers' batch
- Acknowledge- Acknowledges that a batch has been received by Citibank
- Upload- Uploads a closed batch
- Void- Allows for an item to be voided
- Show Item- Will show the image of that item highlighted and allow for corrections to the item (SSN & Amount)



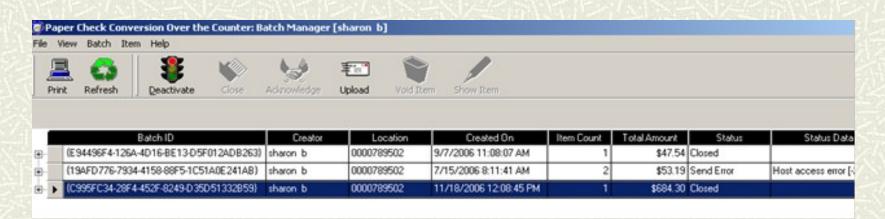


- The NCOIC/DA/DO/Etc. will verify the balance by phyiscally checking the scanned image with the dollar amount on the batch list.
- Click to select the open batch to be closed. The 'Close' icon at the top of the screen becomes active.





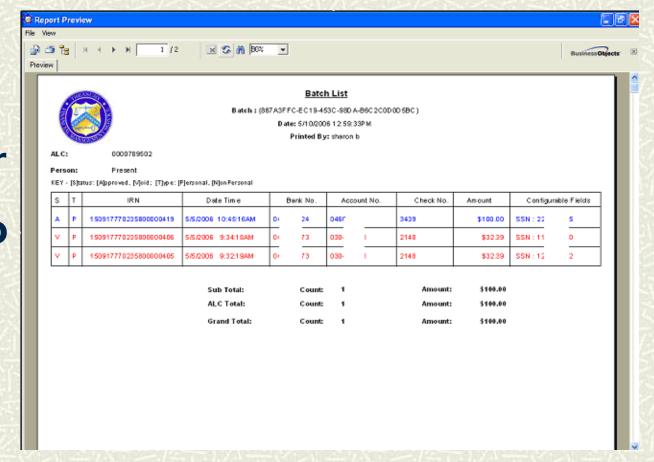
• A Report Preview screen appears. Click the printer icon at the top of the screen. The system responds with a prompt asking to confirm that the Batch list was printed. When closing a batch it is important to make certain that the batch list printed. Once confirmed, click the 'Yes' button, Click the 'Close' button. The status of the batch changes to 'Closed'.







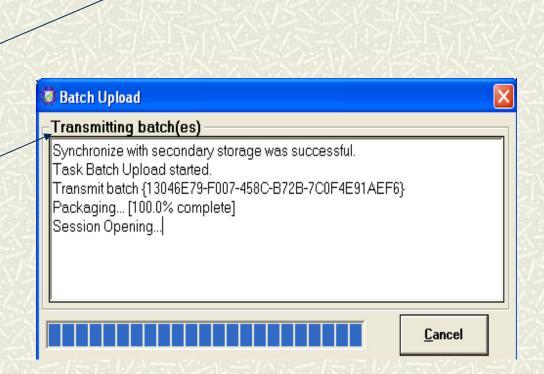
 The Batch List will appear. **Confirm your Batch list** with your DD Form 2665. Once confirmed select the print icon.







- Click to highlight the batch to upload.
- Click the Upload button.
- The batch upload transmission begins in a new window.

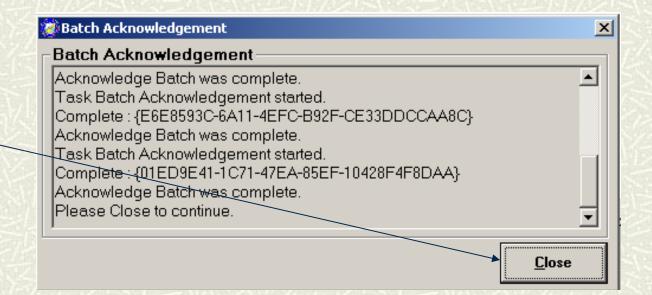


Upload





 Click Close when the upload is complete.





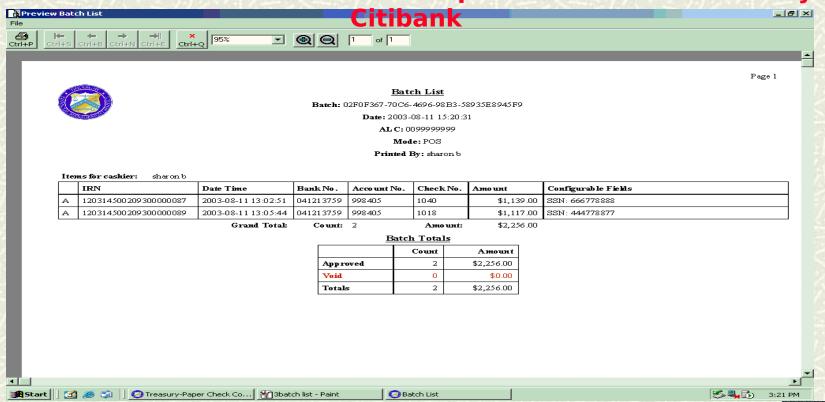


Confirm
 that the
 Batch List
 has been
 sent and
 acknowled
 ge.





Batchlist acts as SF 215 until it is posted to CIRA website by





215 - Deposit Ticket

ALC - 00005570 Deposit	Ticket #- 001918 Fiscal A	gent - FRB CLEVELAND	Settlement Date - 06/28/2005
215 Detail			
ALC - 0000557004 Location	Name - KANDUHAR FINANCE		
Cashier ID	Transaction Date	Summary Count	Summary Amount
shannon schmidt	06/25/2005	497	\$221,010.06
derrick reynolds	06/26/2005	13	\$8,220.00
shannon schmidt	06/27/2005	235	\$82,774.06
Total ALC - 0000557004		745	\$312,004.12
215 Summary			
Summary number of transaction	ons	745	
Summary of total Dollars		\$312,004.12	

These reports are created the next business day

5515 - Debit Voucher

ALC - 00005570

Fiscal Agent - FRB CLEVELAND

Return Settlement Date - 06/17/2005

Debit Voucher Number	Unique Transaction ID	Date of original transaction	Original CA\$H-LINK DTN	\$Amount	Cashier ID	Return Reason Code
0001886	140504700224900001903	05/19/2005	001782	\$1,650.00	McMurtry	≬1 - Insufficient Funds

Summary number of transactions

1

Summary of total dollars

\$1,650.00



- Should reconcile SF215's and SF5515's with CA\$H-LINK daily
- If unable to match reports with CA\$H-LINK contact the PCC OTC help desk













U.S. Treasury Pap	er Check Conversion					Tue, Mar 1, 200
Home	Location	Verification	CIRA Query	Reports	Administration ▼	Logout

Home



U.S. Treasury Paper Check Conversion

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Government may monitor and audit the usage of this system, and all persons are hereby notified that the use of
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Treasury Paper Check Conversion Home Location Verification CIRA Query Reports RA Query - Criteria Location 0000557001	
Location 0000557001	Version
Include Subordinate Locations Yes No O Deploy Date Select V	Version
Tes © NO O	
Panaric Fields	Update User Defined Fields
Conoric Fields	
GENERIC_FIELD1 GENERIC_FIELD2	
GENERIC_FIELD3 GENERIC_FIELD4	
Account 9383266 RT 314074269 DVN	
IRN 159635741258963215478	Status ALL
Check Number 9933 Batch ID Che	eck Amount = V

• The more search information input, the more refined your search results





U.S. Treasury Paper Check Conversion Over the Counter

Monday, October 16

CIRA Query - Result

IRN_T	ALC		Capture Date	Bank Routing Number	Account No.	mber	Check Amount	Cashier I	D.	Check Type	Proc
120922500113200010139	0000	01	10/25/2005 18:31:34	114000653	74		\$100.00	Si	₹	Personal	Not F
120922500113200010141	0000	01	10/25/2005 18:31:47	061101796	72		\$1,300.00	SF	3	Personal	Not F
120922500113200010143	0000	01	10/25/2005 18:31:59	062003605	02		\$300.00	SF	3	Personal	Not F
120922500113200010145	0000	01	10/25/2005 18:32:11	221375002	36	101	\$200.00	SF	3	Personal	Not F
120922500113200010147	0000	01	10/25/2005 18:32:23	021502011	02		\$200.00	SF	3	Personal	Not F
120922500113200010149	0000	01	10/25/2005 18:32:34	122000661	06		\$300.00	SF	₹	Personal	Not F
120922500113200010151	0000	01	10/25/2005 18:32:43	061207839	07		\$150.00	SF	2	Personal	Not F
120922500113200010153	0000	01	10/25/2005 18:32:53	053101626	10	12	\$100.00	SF	₹	Personal	Not F
120922500113200010155	0000	01	10/25/2005 18:33:04	061092015	00		\$200.00	SF	₹	Personal	Not F
120922500113200010157	0000	01	10/25/2005 18:33:14	314074269	22		\$100.00	SF	₹	Personal	Not F
	120922500113200010139 120922500113200010141 120922500113200010143 120922500113200010145 120922500113200010147 120922500113200010149	120922500113200010139 0000 120922500113200010141 0000 120922500113200010143 0000 120922500113200010145 0000 120922500113200010147 0000 120922500113200010149 0000 120922500113200010151 0000 120922500113200010153 0000 120922500113200010155 0000	120922500113200010139 0000 01 120922500113200010141 0000 01 120922500113200010143 0000 01 120922500113200010145 0000 01 120922500113200010147 0000 01 120922500113200010149 0000 01 120922500113200010151 0000 01 120922500113200010155 0000 01	120922500113200010139 0000 01 10/25/2005 18:31:34 120922500113200010141 0000 01 10/25/2005 18:31:47 120922500113200010143 0000 01 10/25/2005 18:31:59 120922500113200010145 0000 01 10/25/2005 18:32:11 120922500113200010147 0000 01 10/25/2005 18:32:33 120922500113200010149 0000 01 10/25/2005 18:32:34 120922500113200010151 0000 01 10/25/2005 18:32:43 120922500113200010153 0000 01 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The first 100 items are displayed out of 1,443. Total Amount: \$1,194,850.49. Please refine your Query Criteria or click < Display first 1000 > to view first 1000 items.

Query Criteria

Display first 1000

Cancel





ALC or DSSN Code Capture Date Bank Routing Number Bank Account Number	06/06/2006 0- 4 0L1 SAT 122 Test Personal			\$269.06 \$163.55 \$183.55 \$763.93 \$509.33	SAT 1 SAT 1
Capture Date Bank Routing Number Bank Account Number Cashier ID Check Type	06/06/2006 0- 4 0L1 SAT 122 Test Personal			\$869.06 \$183.95 \$183.95 \$783.93	SAT I SAT I
Bank Routing Number Bank Account Number Cashier ID Check Type	0- 4 0L1 SAT 122 Test Personal			\$183.55 \$783.93	SAT 1
Bank Account Number Cashier ID Check Type	0L1 SAT 122 Test Personal			\$763.93	
Cashier ID Check Type	SAT 122 Test Personal				SAT 1
Check Type	Personal			4500.33	
				Market Street	SAT 1
Check Number	CHARLES .			\$86.89	SAT 1
	DITCHO			\$7.68	SATI
Check Amount	\$193.55			\$7.89	SAT 2
Processing Mode	Present	-27		\$860.69	SAT 1
Received Date	06/06/2006 13:41:03	14		\$25.99	syed p
Status	Received				
15/Deposit Ticket Number			-	ia or click <	Olisyaskar,
15/Debit Voucher Number				E. Ouer	Criter
Settlement Date					
Return Settlement Date					
Batch ID	CE4CB11E-8300-4840-8678	B-E739574CEA82			
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	Status 15/Deposit Ticket Number 15/Debit Voucher Number Settlement Date Return Settlement Date	15/Debit Voucher Number Settlement Date Return Settlement Date Batch ID CE4C611E-0300-4840-867	Status Received 15/Deposit Ticket Number 15/Debit Voucher Number Settlement Date Return Settlement Date Batch ID CE4C611E-6300-4840-6676-E739574CEA62	Status Received 15/Deposit Ticket Number 15/Debit Voucher Number Settlement Date Return Settlement Date Butch ID CE4C611E-6300-4840-6678-E7395740EA82	Status Received 15/Deposit Ticket Number 15/Debit Voucher Number Settlement Date Return Settlement Date Batch ID CE4C611E-6300-4840-6678-E7395740EA62





259 446 387

SAT Test 5.2

Any Port Storm Lanc Ocean, SEA 216-579-2003 SAT Bank

Money Desk 34 Bankers Row Our Town Olf 44244

12/1955

3015

PAY TO THE ORDER OF Test Checks

\$ 3.015.00

Date 9/25/2006

THREE-THOUSAND FIFTEEN AND 00/100***

DOLLARS

Test Checks for You

Test Checks 123 Main Street Cleveland, OH 555 555-5555 SIGNATURE NOT REQUIRED

Your depositor has authorized this payment to payee Payee to hold you harmless for payment of this document. This document shall be deposited only to the credit of payee, and absence of endorsement is guaranteed by payee's bank.

AUTHORIZED SIGNATURE

#003015# #041212433# 100015#

Close Window

Zoom In

Zoom Out

Original

Fit Width

Rotate

Print



<u>Help</u>







Personnel Changeover



- Reconcile all prior batches
- Create new users
- Delete outgoing personnel
- Submit (PCC OTC) Access Request Form for CIRA
- Security forms (http://www.pccotc.gov/pccotc/Downloads/ securityforms.htm)
- Update DA Form 3161 for equipment
- Forward completed DA Form 3161 to USAFINCOM



Equipment



- Equipment problems call PCC OTC help desk
 @DSN 510-428-6824 option 4, 5, 4.
- Notify Citibank and USAFINCOM of broken or damaged equipment and return to Citibank
- New equipment must be requested through PCC OTC Liason



Contact Information



- Policy and Hardware Requests
 - Mr. John L. O'Dell, john.odell1@us.army.mil, 317-510-2664
- Training
 - USAFINCOM OST 317-510-3016
- PCCOTC Customer Service Center:
 - Note: New DSN phone number for military personnel: 510-428-6824, option 4, then option 5, then option 4.
 - PCCOTC Mailbox: FMS.OTCChannel@citi.com
 - Website: www.pccotc.gov